**terms & conditions**

to receive your tentative tour program, we need definite information, like
1. total days in india
2. total days for ladakh with arrival to and departure from ladakh
3. exact starting date of your activities in ladakh.

language speaking guide, like french, german, etc., will be charged extra (EUR 30 per day).

any change(s) in the finalized program/itinerary will be charged accordingly.

for last minute/tour bookings within 7 (seven) days: on the day you confirm the tour, the payment will be due and have to be paid by bank transfer or at our office. in this case, no refund will be paid for cancellations.

a minimum of 25 % or a maximum of 50 % advance (non refundable) has to be deposited via bank transfer at the time of booking confirmation.

the rest of the amount (balance) has to be paid before the start of the tour or on arrival in leh.

payment in leh office should be cash only. we do not accept credit cards.

all the mentioned rates are calculated per person.

check-in / check-out time at all the properties would be at 1200 hrs (noon).

**cancellations fees**

between 90 to 50 days before tour start: 25 % of the tour amount will be charged
between 49 to 30 days before tour start: 50 % of the tour amount will be charged
between 29 to 08 days before tour start: 75 % of the tour amount will be charged
between 07 to 00 days before tour start and "no show": 100 % of the tour amount will be charged

those who book a last minute tour or a tour within 7 (seven) days: no refund will be paid